I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via the Office electronic filing system in accordance with § 1.6(a)(4).

Dated: January 13, 2009 Electronic Signature for Shoaib A. Mithani: /Shoaib A. Mithani/ Docket No. 92717-00346USPT (PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: John C. Calhoun, Jr. et al.

Application No. 09/611,165 Confirmation No. 5604

Filed: July 6, 2000 Art Unit: 3687

For: WEB-BASED MANAGED CARE SYSTEM Examiner: V. Frenel HAVING A COMMON ADMINISTRATIVE

ACCOUNT

AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Madam:

INTRODUCTORY COMMENTS

In response to the Office Action dated October 16, 2008, please amend the aboveidentified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.